

# ourMISSION



**DIVINE ROYAL CARE, LLC** is dedicated to providing individualized support services and training which empower people with disabilities to successfully meet their needs, achieve their potential, obtain individual desires and enjoy their lives to the fullest with their families and within their surrounding communities.

Our duty is to collaborate with the families and the individuals who have developmental disabilities to improve their quality of life and community inclusion. We accomplish this through our understanding that every individual has different needs, abilities and desires concerning their day to day care. DRC has put together experienced, passionate and highly trained staff who handle our various day to day program as listed below:

**Personal Care (PCA):** Personal care consists of a broad spectrum of assistance designed to enable individuals to accomplish tasks that they would normally do for themselves if the individual did not have a disability. The assistance may take the form of hands-on assistance by actually performing a task for the client or cueing to prompt the individual to perform a task. Staff will provide the opportunity for the individual to learn personal care skills, cue and prompt individuals through the skills necessary to participate in daily activities including hygiene, bathing, eating, dressing, grooming etc.

Money management, shopping for groceries and personal needs products may be done in this category. PCA may be provided on an episodic, emergency or on a continuing basis.

**Homemaker Services:** Homemaker services consist of household activities necessary to maintain a home living environment on a day-to-day basis. Many activities fall within this category such as meal preparation, shopping and chores, assistance with money management and personal finances, cleaning, laundry, household repairs and maintenance which are related to the individual's disability. The services are provided within the individual's residence.

**Family Caregiver Services:** We recognize that every individual has different abilities, needs and wishes in their day to day care. DRC has come up with the family caregiver program which enables individuals to live with a family member while receiving day to day services and support from that family member.

Our clients family member is required to become an employee of DRC and receives all the training required by the State which includes – CPR and First Aid, Medication Administration (QMAP), Abuse, Neglect, Mistreatment, and Exploitation.

Each individual customer receives services and support directly from the family member. These services may include assistance with medication administration, bathing, dressing, meal preparation, budgeting, laundry,

house-keeping and assistance with other activities of daily living (ADL's). The level of support is established by the individual and their team members.

DRC recognizes that individuals who opted for our Family Caregiver program might experience that socializing with others can be difficult. DRC has put in place many opportunities for our individuals to meet and socialize and also, enjoy community activities with others. These activities include movies, attending dances, parties and other interesting places our participants may choose. DRC works hard to find the right balance of independence and support for each of our individuals.

**Mentorship:** Mentorship services are provided to participants to promote self-advocacy through the methods such as instructing, providing experiences, modeling and advising. These services include providing assistance with understanding complicated health and safety information, completing and reviewing safety assessments, accompanying the individual to medical appointments to aid in communication with providers, assisting with follow-ups, assisting the individual to interview potential providers and finding resources in their families and community.

**Respite:** Respite services are provided to participants that are furnished on a short-term basis because of the absence or need for relief of those persons who normally provide care for the participant. Respite may be provided in the participant's home, private place of residence or the

the private residence of a respite care provider.

**Supported Community Connections (SCC):** Community Accessibility services support the abilities and skills necessary to enable the individual to access the community and/or provide the basis for building skills, which will assist the individual to better access the communities resources. DRC provides assistance to support the abilities and skills necessary to enable the participant to access typical activities and functions of community life such as those chosen by the general population, including community education or training, or retirement and volunteer activities. These services are conducted by our highly trained staff members in assisting them with accessing their community and to become involved in their community to the best of their abilities.

DRC provides transportation to each of our customers and provides them the necessary support to access their community, Monday through Friday. We also have the ability to provide transportation for those that require special adaptations (wheelchairs, walkers etc) as well.

Our SCC services are provided on 1:1 or in a small group setting which helps the individual easily integrate into the community and to become actively involved in other organizations such as volunteer work at the ARC, Goodwill, local animal shelters and meals on wheels.

DRC also recognizes that our individuals enjoy activities that promote exercise and use of motor skills, as well as activities that are educational in nature. Therefore DRC has developed a range of activities which our participants may be exposed to such as visiting recreational centers, visiting our local library/museum, bowling, playing pool, playing basketball etc.

**Non-Medical Transportation:** DRC provides participants with the services to gain access to waiver and other community services, activities and resources, as specified in the service plan.



## DIVINE ROYAL CARE LLC

### SUPPORT & SERVICES

- Support Community Connections
- Personal Care (PCA)
- Homemaker Services
- Family Caregiver Services
- Mentorship
- Respite
- Non-Medical Transportation

CONTACT US AT

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